Luis Del Aguila

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Customer-centric Front-end engineer who will lead your team to build delightful experiences. Strongly focused on improving the development lifecycle and non-functional requirements.

EXPERIENCE

Senior Front-end Engineer, **Yalo.ai**   *November 2023 - Present*

- Improved the observability of the user journey and failed interactions, reducing them to a 20% of the past trend.
- Fixed high priority reported bugs, improving the user experience of the help-desk product.
- Mentored Front-end Engineers on Code Reviews, architectural decisions and solutions design, enabling them to own their tasks.
- Teamed up with the customer support team by having conversations with clients, understanding their priorities, future needs and current pain points.
- Took ownership of development lifecycle, improving release frequency to more than once a day.

Front-end Engineer, **PayPal Giving**   April *2020 – January 2023*

- Built new user experiences with a Design System, delivering high quality products on time.
- Used A/B testing to measure the performance of our products, shaping and improving the experience of the new mobile app Giving section.
- Worked closely with Design, Product and Business teams to set up fund-raising campaigns, supporting global efforts like Ukraine relief (600+ million USD).
- Streamlined the process and effort of updating content and featured charities, reducing its length from 3 days to a few hours.
- Improved the accessibility, localization of our products, helping people donate easily and on time.
- Implemented changes in our tools for Continuous Integration and Delivery (CI/CD) and tests, owning the operations, quality and scalability of the applications in production environments.
- Monitored for bugs, stability and performance in peak days, enabling timely donations to great causes.

Backend Engineer, **Xoom**   June *2015 – March 2020*

- Owned APIs built with Node.js (Express) and OpenAPI for remittance services.

EDUCATION

Bachelor's degree, Computer Science, 2014
Universidad Rafael Landívar

SKILLS

Teamwork, team leading, problem solving, project management, clear verbal and written communication, use of web technologies like JavaScript, TypeScript, React, semantic HTML, CSS, Webpack, Figma among other tools of the npm ecosystem.